



At Kilcamb Lodge today life is very different from normal as we all stay home and safe during this awful coronavirus.

We wanted to post this short letter to all our customers who have recently postponed or moved their reservations with us and to the many more who may well have to cancel or postpone their plans with us in these uncertain month to come.

Our reservations team are working on from home and have contacted many of you by now to move your booking to a new date later in the year or into 2021. We are very flexible and willing to help in any way so please don't hesitate to contact us if you have any uncertainties or wish to discuss revised holiday plans with us. Our phone lines are open from Monday to Friday 10 am to 2pm. Or you can email us at enquiries@kilcamlodge.co.uk

We are all working hard behind the scenes to ensure we will be here to serve and care for all our customers when life returns to normal. There is much to do in the grounds of the hotel which has suffered the ravages of winter storms and high tides, which have deposited large amounts of seaweed everywhere. David and some resident staff will be helping with the clearing up and grooming the meadows as we always do, to ensure the grounds surrounding Kilcamb look as stunning as ever for re-opening.

Chef Gary is home on furlough but volunteering to make hot meals for local elderly residents in need using the facilities we have in our kitchens. He's also planning our menus with some delicious offerings that will lift your spirits after the many weeks of lock down. Our kitchen team are all creative and passionate chefs who love the buzz of a busy and productive kitchen and they are longing to return to work and get back to normal. Our great front of house team are in the same frame of mind, they want to see our guests entering the front door, checking in and enjoying the delights of Kilcamb Lodge and all it has to offer. All our staff, without exception, will be here and ready to serve you when our doors re-open.

Many of our European staff are living in the staff accommodation at Kilcamb now. They can't get home to their families and they have no other home but Kilcamb at present. So we have something of a large Kilcamb family in lock-down right now. However, spirits are undaunted, they are all well and they are enjoying walking and bike rides for their daily brief hour of exercise and of course Skyping their friends and families back home.

We have all eased into a new and very different way of life here in the Highlands. It's always a quietly beautiful place and we all appreciate the beauty around us as the seasons change, perhaps even more now than ever before! The birdsong is very loud, much more so than ever before and it's rather wonderful since it is now the only noise to break the silence in the village. Loch Sunart tides continue to ebb and flow. It offers a reassuring comfort that the world is still turning and how lucky we are to live and work in this wonderful part of Scotland.

We can't wait to see you all and share it with you again and we hope you are all keeping up your spirits and staying fit and well. We send our warmest greetings to you all and look forward to re-opening our doors and welcoming you all again soon.

Warmest wishes

Sally and David and the Kilcamb Family